

Findings of the ICHP Study on the Children's Health Insurance Program and Children's Medicaid

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I-CHIP Survey

The Institute for Child Health Policy (ICHP) surveyed caregivers of children enrolled or formerly enrolled in Medicaid and CHIP to better understand families' experiences with the renewal process. 1,798 surveys were conducted in April and May 2006 with two groups of families:

- Caregivers of children on CHIP and Medicaid that successfully renewed coverage.
- Caregivers of children on CHIP and Medicaid that did not renew coverage.

Findings include the following:

- **The majority of respondents in both programs submitted a renewal packet if one had been received** (73 % in Medicaid and 89% in CHIP).
- **A substantial percentage of respondents who submitted renewal packets but did not renew coverage for their child were told they had missing information in their renewal packet.** For CHIP respondents, 60% of those who did not renew coverage for their children were informed of missing information. For Medicaid respondents, 24 % of those who did not renew were told that they had missing information.
- **Of the respondents who were told that they had missing information, the majority reported that they provided the missing information.**
 - 89% of CHIP respondents who did not renew coverage reported providing the missing information. Among these respondents, 61% indicated that they had two weeks or less to provide missing information.
 - 86% of Medicaid respondents who did not renew coverage reported providing the missing information. Among these respondents, 63% indicated that they had two weeks or less to provide missing information.
- **Few respondents whose child's coverage had not been renewed were able to secure additional insurance coverage for their children.** 24% of those who had been in Medicaid and 28% of those who had been in CHIP had health insurance coverage at the time of the interview.

(From Summary of Major Findings, page 2 of the full report. Percentages of families indicating that they had two weeks or less to provide missing information is on page 16.)